## FY20 | July 1, 2019 – June 30, 2020

### ArkansasIDEAS Users
- New users – 9,405
- Overall number of users – 67,775
- Active users – 46,291 (68% of registered users)

### Professional Development Courses
- FY20 original, Arkansas-specific courses produced by ArkansasIDEAS staff - 20
- FY20 additional course content acquired for the ArkansasIDEAS LMS - 54
- FY20 courses completed – 310,487
- Overall courses available – 701
- Overall credit hours available – 971.5

### Credit Hours
- FY20 credit hours earned – 397,344
- Overall credit hours earned – over 3.1 million

### Arkansas History Program
- FY20 completions – 523
- FY20 credit hours awarded – 23,535
- Overall completions – 2,835
- Overall credit hours awarded – 127,575

### ArkansasIDEAS Help Desk
- Calls answered – 2,560
- Emails addressed – 6,476

### Likert Scale
- Survey response for the top 50 courses – 4.27/5.0

### LinkedIn Learning
- Courses completed – 1,071

### Additional ADE Projects
ArkansasIDEAS staff were also funded through these additional ADE grants to produce the following ADE projects:
- **Arkansas AMI**

ArkansasIDEAS is a partnership between Arkansas PBS and the Division of Elementary and Secondary Education
### FY21 | July 1, 2020 – June 30, 2021

| ArkansasIDEAS Users | New users – 7,738  
Overall number of users – 75,408  
Active users – 56,861 (75.4% of registered users) |
|---------------------|------------------------------------------------|
| Professional Development Courses | FY21 original, Arkansas-specific courses produced by ArkansasIDEAS staff - 12  
FY21 additional course content acquired for the ArkansasIDEAS LMS - 23  
FY21 courses completed – 245,693  
Overall courses available – 730  
Overall credit hours available – 989.5 |
| Credit Hours | FY21 credit hours earned – 311,847  
Overall credit hours earned – over 3.4 million |
| Arkansas History Program | FY21 completions – 558  
FY21 credit hours awarded – 25,110  
Overall completions – 3,393  
Overall credit hours awarded – 152,685 |
| ArkansasIDEAS Help Desk | Calls answered – 1,712  
Emails addressed – 5,883 |
| Likert Scale | Survey response for the top 50 courses – 4.42/5.0 |
| LinkedIn Learning | Courses completed – 1,315 |

### Additional ADE Projects
ArkansasIDEAS staff were also funded through these additional ADE grants to produce the following ADE projects:

**Rise and Shine**

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ArkansasIDEAS Users

- New users – 6,164
- Overall number of users – 81,548
- Active users – 52,544 (64.4% of registered users)

Professional Development Courses

- FY22 original, Arkansas-specific courses produced by ArkansasIDEAS staff - 8
- FY22 additional course content acquired for the ArkansasIDEAS LMS - 4
- FY22 courses completed – 175,804
- Overall courses available – 724
- Overall credit hours available – 990

Credit Hours

- FY22 credit hours earned – 256,570.5
- Overall credit hours earned – over 3.9 million

Arkansas History Program

- FY22 completions – 593
- FY22 credit hours awarded – 26,685
- Overall completions – 3,986
- Overall credit hours awarded – 179,370

ArkansasIDEAS Help Desk

- Calls answered – 2,569
- Emails addressed – 2,542

Likert Scale

- Survey response for the top 50 courses – 4.38/5.0

LinkedIn Learning

- Courses completed – 664

Additional ADE Projects

ArkansasIDEAS staff were also funded through these additional ADE grants to produce the following ADE projects:

- Rise and Shine
- Micro-Credentials
- K2 Series

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ArkansasIDEAS Users
- New users – 5,534
- Overall number of users – 87,060
- Active users – 49,957 (57.38% of registered users)

Professional Development Courses
- FY23 original, Arkansas-specific courses produced by ArkansasIDEAS staff - 9
- FY23 additional course content acquired for the ArkansasIDEAS LMS - 5
- FY23 courses completed – 173,196
- Overall courses available – 704
- Overall credit hours available – 909

Credit Hours
- FY23 credit hours earned – 248,636
- Overall credit hours earned – over 4.2 million

Arkansas History Program
- FY23 completions – 595
- FY23 credit hours awarded – 26,775
- Overall completions – 4,581
- Overall credit hours awarded – 206,145

ArkansasIDEAS Help Desk
- Calls answered – 2,670
- Emails addressed – 4,628

Likert Scale
- Survey response for the top 50 courses – 4.36/5.0

LinkedIn Learning
- Courses completed – 815

Additional ADE Projects
ArkansasIDEAS staff were also funded through these additional ADE grants to produce the following ADE projects:
- Rise and Shine
- Micro-Credentials
- K2 Series

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