



Double Rescanning Using an Antenna

Running the “scan” function on your digital TV (DTV) set allows your TV to search for and remember the digital broadcast channels available in your area. It is recommended to run scan periodically to make sure you’re not missing any channels.

In some cases, simple scanning may not be enough. Here are some steps to help find Arkansas PBS on your television:

■ **First, make sure your antenna is pointed toward the Arkansas PBS transmitter nearest to you:**

- KAFT-Channel 13 (Northwest AR – Fayetteville)
- KEMV-Channel 6 (North Central AR – Mountain View)
- KTEJ-Channel 19 (Northeast AR – Jonesboro)
- KETS-Channel 2 (Central AR – Little Rock)
- KETG-Channel 9 (Southwest AR – Arkadelphia)
- KETZ-Channel 12 (Southeast AR – El Dorado)
- KETR-Channel 2 (Arkansas River Valley – Russellville)

■ **Perform a “double rescan.” This can clear your TV’s memory of saved channels.**

- Disconnect the antenna from the digital TV.
- Re-scan the digital TV without the antenna connected. As with any channel scan, follow the on-screen instructions or owner’s manual for your device.
- Unplug the digital TV from the electrical power outlet for two or three minutes.
- Reconnect the antenna to the digital TV, and plug the unit into the electrical power outlet.
- Run the scan function on the digital TV one more time.

It is recommended that you do this after every power failure, weather event or transmission disruption.

*This technique does not apply to cable, satellite, fiber optic or internet service.